



FAQ

How do I know that my current (or potential) supplier is offering good enough quality / cost effectiveness?

Turbotect offers technical support and assessment for drafting inquiry documents. We also offer to check / generate specifications for coatings, heat treatment of base material, and procedure and process sequence for the best technical and most economical results in terms of part life extension.

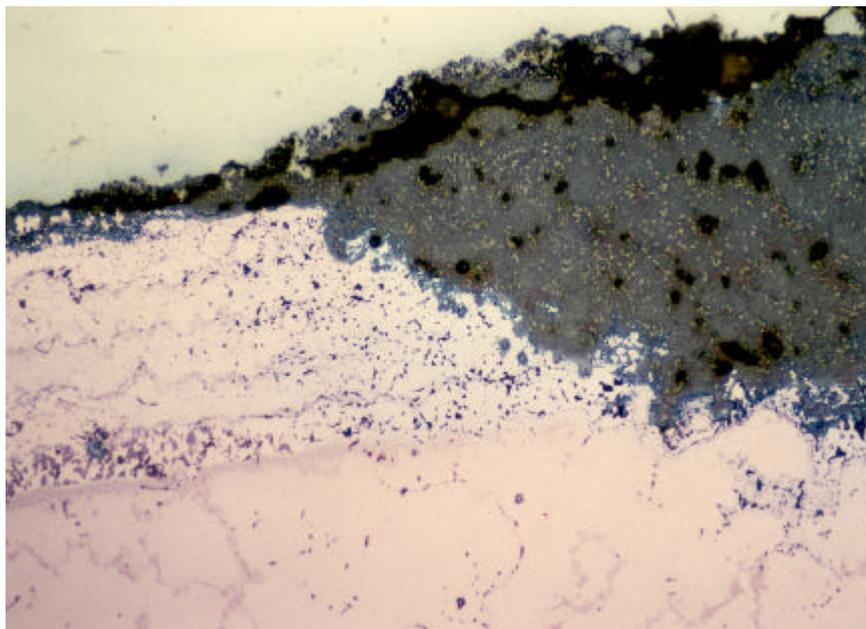
Further, we offer technical and economic evaluation of refurbishment tenders received, based on those processes offered, including comparisons of the scope of supply from several potential refurbishment providers.

How do I assess my supplier's competence?

Turbotect offers technical support and quality assessment on refurbishment supplier's reliability, shop capability, process standards and quality management.

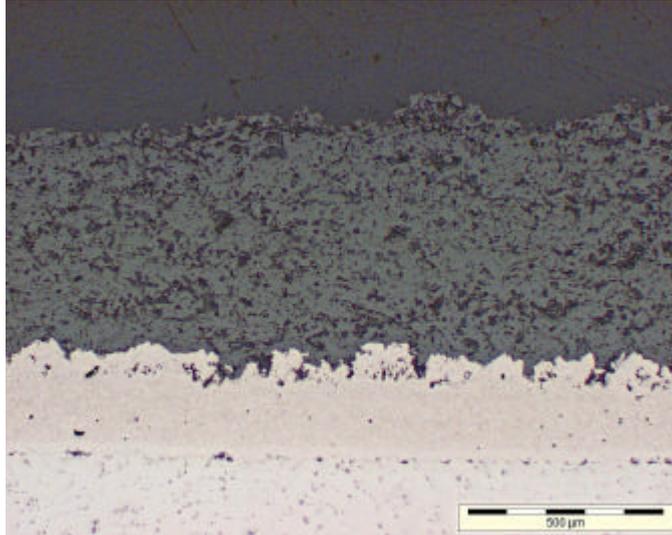
If I choose a non-OEM coating, will it be compatible with the OEM's proprietary coatings?

Most of the OEM's have their own developed proprietary coatings which are not available for non-OEM refurbishment shops. As a result, non-OEM shops are offering alternative coatings. Turbotect with its in-depth knowledge and expertise in hot corrosion and oxidation resistant coatings can provide you with customized advice to circumvent potential negative effects on hot section part life due to selection of alternative coatings.



Are extra costs for upgrades justified?

Turbotect provides consultancy in all metallurgical spheres helping gas turbine operators to reduce or optimize cost of turbine parts by extending life time of hot section parts.



Do I scrap or repair?

Turbotect offers an independent second opinion and justification in part scrapping. Independent metallographic investigation of hot section parts can be carried out if reasonable and necessary.

Deviations from OEM design - what to do?

During refurbishment, shape of rebuilt parts or coatings may deviate from original design. Acceptance or remake? Please take into account that stripping of coatings leads always to a loss of base material!

Turbotect provides support and advice in finding solutions leading to optimal part life extension.

How can I control the quality of work done in my supplier's shop? Turbotect offers to supervise process documentation, quality control documents and visual check of parts after every relevant operation step (stripping and coating) and request for modification of process steps if necessary.

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